



Dear Guests,

It is with great pleasure that we welcome you to Villa Sassa.  
Thank you for choosing us for your stay in Lugano.

We hope your time with us will be marked by relaxation, comfort,  
and a sense of well-being. Our entire team is at your disposal  
to make your stay as pleasant and memorable as possible.

In the following pages, you will find an overview of the wide range  
of services we offer.  
Should you require any further assistance or information, please do not  
hesitate to reach out to any member of our staff.

Warm regards,  
The Villa Sassa Team



[villasassa.ch](http://villasassa.ch)



Villa Sassa

## General Information

**Check-in:** from 3:00 PM | **Check-out:** by 11:00 AM

**City tax:** CHF 6.20 per person per day

**Reception:** available 24/7 – ☎ 4111

**Wi-Fi:** network name VILLA SASSA | **password:** inlugano

## In-Room Services

**Air conditioning:** operates only with windows and doors closed.

Safe, minibar, towels, and bathrobes are provided.

Daily housekeeping from 8:00 AM to 4:00 PM (available at specific times upon request).

**Laundry service:** drop-off at reception, returned within 24/48h.

**Special pillows:** list available in-room, request at reception.

Wake-up call and toiletries (dental kit, razor, shampoo) available on request.

## Dining

**Breakfast:** 7:00 – 10:00 AM, in-room service available with a surcharge.

**Restaurant Ai Giardini di Sassa:** Italian cuisine, panoramic terrace,  
dinner from 7:00 – 10:00 PM

**Bar Sassa Lounge:** 10:00 AM – 1:00 AM,  
hot & cold dishes served from 12:00 – 11:00 PM

**Room service:** 7:00 AM – 11:00 PM  
(surcharge: CHF 5 for drinks / CHF 10 for food)



## Wellness & Fitness

**Wellness Club Sassa:** indoor/outdoor pools, whirlpool, sauna, hammam, relaxation area.

**Opening hours:** Mon–Thu 6:30 AM–9:30 PM  
Fri until 9:00 PM  
Sat–Sun 8:00 AM–9:00 PM

**DOT SPA:** treatments by appointment ☎ **4610**

Gym, fitness classes, and personal training available on request.

## Transport & Parking

**Bus no. 4:** connects the hotel with the city center, station, stadium, etc.

**Ticino Ticket:** free, includes public transportation and discounts.

**Indoor parking:** CHF 40/day | **Outdoor parking:** CHF 20/day.

**Free shuttle to/from Lugano train station:** 7:00 AM – 10:30 PM,  
reservation required.

## Additional Services

**Pets welcome:** CHF 35/day (not allowed in wellness area).

**Baby cots and extra beds available** (extra beds from CHF 70/day).

**International adapters available** (with deposit).

**Luggage storage, lost & found, and Villa Sassa umbrellas**  
(CHF 25 if purchased).

**Kitchen utensils:** CHF 20/day for use in apartments.