

Green Getaway

Villa Sassa Hotel & Spa

1. Promoter and participating property

The «Green Getaway» promotion (hereinafter «the Promotion») is organised by DOT LIFE SA, Lugano, and applies to the Villa Sassa Hotel & Spa property (Lugano). The property applies the Promotion in accordance with its own room categories and available services.

2. Duration

The Promotion is valid for stays with an arrival date between 15 October 2026 and 15 December 2026 inclusive. There are no blackout dates. The Promoter reserves the right to extend, suspend or terminate the Promotion early at any time; any termination shall not affect bookings already confirmed on the date of the announcement.

3. Eligibility requirements

The Promotion is open to guests of legal age who are the holders of a booking that meets all of the following conditions:

- booking made **directly** with the property, via the official website <https://www.villasassa.ch/en/>, by telephone or by e-mail. Bookings made through travel agencies, tour operators, online booking portals (OTAs), metasearch platforms or any other intermediary are excluded;
- booking at the **BAR rate** (Best Available Rate). Promotional, discounted, negotiated, corporate and group rates, promotional non-refundable rates, packages, vouchers, complimentary or reward stays and rates reserved for specific categories are excluded;
- stay of **at least two (2) consecutive nights** at the same property;
- arrival at the property by public rail transport, documented as set out in Art. 4.

The Promotion cannot be combined with any other offers, promotions, discounts, loyalty programmes, vouchers or commercial benefits currently in effect.

4. Eligible travel tickets and verification

To obtain the credit, guests must present at reception, upon check-in, the travel ticket used to reach the property. Only **single, personal (named) tickets** are accepted, in paper or digital format, showing in a legible and verifiable manner **the traveller's name**, the date of travel, the destination station and **the price actually paid**. The ticket must be presented together with a valid identity document of the guest confirming that the ticket is in their name.

The following are accepted:

- rail tickets issued by Swiss Federal Railways (SBB), including saver tickets (Supersaver);
- tickets purchased at a reduced fare with a Half Fare travelcard, for the amount actually paid;
- tickets issued by foreign railway companies (for example Trenitalia, Trenord, Deutsche Bahn, ÖBB, SNCF), provided they show the price paid.

Not accepted are the Swiss Travel Pass and point-to-point, fare-network (regional) or corporate travelcards, nor tickets that are not personal or are issued in the name of third parties, nor tickets that do not allow the amount paid to be verified, nor combined or group tickets that cannot be attributed to the individual guest.

GA travelcard. Holders of an SBB GA travelcard, which by its nature does not involve the issue of a ticket, are eligible for the Promotion under the flat-rate scheme set out in Art. 5. For verification purposes, guests must present their SwissPass with a GA travelcard valid on the date of arrival, together with a valid identity document. The travelcard must be in the guest's name: third-party travelcards are not accepted. Recognition of the credit is also subject to the guest's declaration that they travelled to the property by train.

The travel ticket must relate to the outbound journey to the property and show **Lugano** or **Lugano-Paradiso** as the destination station. Tickets relating to the return journey or to trips made during the stay are not accepted. If the ticket covers a return journey without separately stating the price of the outbound journey alone, 50% of the total amount shall be considered.

A tolerance of one (1) day between the date of the travel ticket and the check-in date is allowed. Travel tickets relating to persons not staying in the booked room are not accepted.

The assessment of the eligibility and verifiability of the ticket presented rests with the property's reception, which acts in good faith and according to uniform criteria. If the ticket cannot be verified, no credit will be granted.

5. Amount of the credit

The credit corresponds to the **amount actually paid for the travel ticket**, granted as a credit to be used at the property as set out in Art. 7.

The credit is granted **per room**, for a maximum of **two (2) persons per room**, provided that each of them presents their own travel ticket in accordance with Art. 4.

For each person, the credit is subject to the following limits:

- **minimum** amount granted: **CHF 20.–**, even if the cost of the travel ticket is lower;
- **maximum** amount granted: **CHF 100.–**; any amount in excess does not give rise to any credit.

The maximum amount that can be granted per room is therefore **CHF 200.–**.

Examples

Cost of the travel ticket	Credit granted per person
CHF 7.–	CHF 20.–
CHF 50.–	CHF 50.–
CHF 102.–	CHF 100.–

GA travelcard holders. For guests who travel to the property with an SBB GA travelcard, the credit is granted as a flat rate of **CHF 50.– per person**, for a maximum of two (2) persons per room, and therefore **CHF 100.– per room**. The conditions set out in Art. 3, including the minimum stay of two consecutive nights, and the verification procedures set out in Art. 4 continue to apply.

Where the same room is occupied both by guests with a ticket and by GA travelcard holders, each guest is subject to the scheme applicable to them, always within the limit of two persons per room.

Travel tickets issued in a currency other than the Swiss franc are converted at the exchange rate on the day of check-in.

Guests without a travel ticket complying with Art. 4, including children travelling free of charge, do not give rise to any credit; their presence in the room does not affect the credit due to the other occupants.

Where several rooms are booked by the same booking holder, the credit is granted for each room that independently meets the requirements set out in Articles 3, 4 and 5.

6. Reforestation contribution

For each booking entitled to the credit set out in Art. 5, DOT LIFE SA undertakes to pay a contribution of **CHF 35.–** to Almighty Tree Sàrl, a Switzerland-based organisation active in reforestation, for the planting of a tree in Switzerland.

The contribution is **borne entirely by DOT LIFE SA**. It is not deducted from the credit granted to the guest, does not entail any additional cost or charge for the guest and does not confer on the guest any right, title or ownership in the trees planted.

The contribution is made only once per booking, regardless of the number of room occupants and the number of nights.

Planting takes place according to the partner organisation's schedule, during the suitable periods of the year: the funding of the tree and its planting may therefore not take place at the same time. DOT LIFE SA gives no guarantee as to the survival of individual trees, which are subject to natural conditions, nor as to their exact location.

The commitment set out in this article applies exclusively to bookings benefiting from the Promotion during the period indicated in Art. 2 and lapses in the event of suspension or termination of the Promotion pursuant to that article.

7. Use of the credit

The credit is applied to the room account upon check-in and may be used exclusively during the stay, towards the following services provided directly by the property:

- spa treatments;
- food and beverage (restaurant and bar).

The credit constitutes a discount on ancillary services and not a monetary credit instrument. It:

- cannot be converted into cash, in whole or in part;
- does not entitle the guest to change or a refund in the event of partial use;
- is non-transferable and cannot be assigned to third parties;
- cannot be combined with other discounts, vouchers or promotions applicable to the same services;
- cannot be carried over to subsequent stays;
- expires in full and without compensation if not used by check-out.

8. Exclusions

The credit may not be used for:

- full or partial payment of the accommodation and related supplements;
- services provided by third parties, even if booked through the property, such as, by way of example and without limitation, transfers, taxi and car rental services, helicopter and private jet flights, excursions, rentals, tickets for events and external activities;
- tourist tax, statutory taxes and duties;
- services already included in the booked rate (for example breakfast, half board, access to the spa and wellness area where included);
- tips and gratuities;
- purchase of gift vouchers and gift cards;
- any penalties for modification, cancellation or no-show.

9. Groups and events

The Promotion does not apply to group bookings, allotments, corporate events, banquets, weddings, meetings, sports retreats and MICE stays, nor to bookings handled by agencies or professional organisers.

10. Early departure, extension, no-show

The minimum stay of two (2) consecutive nights is a condition for access to the Promotion. In the event of early departure reducing the stay to a single night, the credit already applied will be charged back in full to the room account.

Extending the stay beyond the second night does not change the amount of the credit, which remains determined exclusively by the cost of the travel tickets within the limits set out in Art. 5.

In the event of a no-show or cancellation, no credit is due.

The cancellation conditions of the booked rate remain fully applicable and are not modified by this Promotion.

11. Data protection

The travel ticket and the identity document are only visually checked at check-in. No copy is kept, either in paper or digital format. The property's management system records only the fact that the credit has been applied and its amount, for proper accounting purposes. Personal data are processed in compliance with the Swiss Federal Act on Data Protection (FADP) and, where applicable, Regulation (EU) 2016/679 (GDPR), as set out in the property's privacy policy available at <https://www.villasassa.ch/en/disclaimer.html>.

12. Abuse

The Promoter reserves the right to refuse, revoke or charge back the credit if there are indications of abusive or fraudulent use or use not in accordance with these Terms and Conditions, including the presentation of travel tickets that are false, altered, already used by other guests or unrelated to the current stay.

13. Acceptance

Participation in the Promotion implies full acceptance of these Terms and Conditions, which supplement and do not replace the property's General Terms and Conditions. In the event of any discrepancy between the language versions, the Italian version shall prevail.

14. Governing law and jurisdiction

These Terms and Conditions are governed by Swiss law. The exclusive place of jurisdiction is Lugano, Switzerland, subject to any mandatory places of jurisdiction provided for by law.

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